

## COMMUNICATION & COLLABORATION FOR THE MOBILE WORKFORCE

Companies that move their phone system to the cloud can gain a 30% reduction in expenses relating to conferencing tools.

## TURNKEY SOLUTION

Everything is included. No need to worry about upgrading technology because it lives in the cloud.

## REMOTE DEPLOYMENT & PROVISIONING

A completely hands-off experience for IT means no need to coordinate multi-location deployments, giving IT time back to focus on internal initiatives.cloud.

## BENEFITS

- Rapid time to market
- Continuous innovation and frequent releases
- No capital expenditures
- Success-based business model
- Control over product definition, reporting, and customer care

## Business Cloud Connect

Cloud Voice Feature	Standard	Professional
Auto-Attendant	✓	✓
Call Forwarding	✓	✓
Call Hold	✓	✓
Call Park	✓	✓
Call Screening	✓	✓
Call Transfer	✓	✓
Call Waiting	✓	✓
Custom Schedules	✓	✓
Do Not Disturb	✓	✓
E911	✓	✓
Fax to Email	✓	✓
Find Me/Follow Me	✓	✓
Hold Music	✓	✓
Local & Long-Distance Calling	✓	✓
Paging	✓	✓
Presence/BLF Monitoring	✓	✓
Ring Groups	✓	✓
Voice Portal for End Users	✓	✓
Voicemail	✓	✓
Voicemail to Email	✓	✓
Voicemail Transcription	✓	✓

## WE MAKE IT EASY TO GET STARTED

### PORT IT

No worries. You can keep your phone number, get a new one, or add more.

### CUSTOMIZE IT

Pick the features you need or want. Or keep things the same, just the way you like it.

### INSTALL IT

Our local experts will install and configure the phones.

### USE IT

We will train your team and provide escalated customer support.

## KEY END-USER BENEFITS

With a full-stack unified communications solution, a company with 100 employees can save:

- 191 hours/day company wide
- 6,207 eight-hour days, equivalent to more than 27 employees/year

## ALL-IN-ONE TOOL

Calling, messaging, video conferencing, and screen sharing in a single tool that's easy to use. Reduce the need to pay for and support numerous communication solutions.

## DESKTOP & MOBILE APP

Experience seamless communication, whether you're at your desk, on the move, or working from home.

## AUTO-ATTENDANT

Automatically transfer callers to an extension without the need for an operator or receptionist to intervene.

## LOCAL SUPPORT

We're here for you! Our local experts will give you the support you need to take care of your customers.

*\* Lease or purchase of IP phones may be required. To learn more, ask your sales representative.*

## Conterra Softphone App

### Calling Feature

	Standard	Professional
Auto-Answer		✓
Call Transfer		✓
Call Blocking		✓
Call Waiting		✓
Click to Dial		✓

### App Feature

	Standard	Professional
Devices Supported		2
SIP/VoIP Accounts Support		1
File Transfer		✓
Messaging		✓
Persistent Chat Rooms		✓
Presence		✓
Push Service (Mobile)		✓
Screen Sharing		✓
Softphone Dialer		✓
Video Collaboration		✓
Voicemail Retrieval		✓

### App Contact Management

	Standard	Professional
Import/Export		✓
Apple/Mac Address Book		✓
Google Workspace		✓
Microsoft Office		✓
Microsoft Outlook		✓

### Device Sync

	Standard	Professional
Call History		✓
Messaging		✓