



## HOSTED VOICE UNIFIED COMMUNICATIONS

Transform the way your business communicates by bundling your voice services with our fiber-optic solutions. You'll immediately benefit from superior quality services while streamlining billing and service management.

### How does upgrading our Voice infrastructure benefit my business communications?

Unified communications is about bringing people together. It's about streamlining the ever-growing number of communications options and then simplifying the way they are delivered. So whether you're connecting employees across the office or teams across US, you can count on Conterra to transform the way your business communicates.

### What features & benefits can I expect?

If your business is looking for advanced communications that allow mobility options that seamlessly integrate your offices and remote mobile employees, our private cloud-based hosted voice service is ideal for your business.

- Private fiber-optic network provide scalability, security, and high-quality service
- High-availability platform designed and built for reliability without the capex cost and expense of maintaining your own system
- Web portal that allows your end-users and your administrator to access and manage features
- Advanced services and features including mobility, collaboration and presence-aware applications
- Supported and backed up by local support personnel
- Proactively monitored 24/7/365 by Network Operations Center (NOC) to ensure service exceeds expectations
- Keep your existing phone numbers

**Our cloud-based voice platform provides organizations leading-edge services that make your business more efficient. Bundled with our fiber-optic network, you have the assurance of an enterprise-grade voice solution.**

Are you ready to benefit from a next-level voice solution that grows with your business and helps your business grow? Contact us today at 877-365-6701 to speak with a sales representative.

## SEAT TYPES AND FEATURES

### Seat Types

**Executive:** Dedicated line with the most comprehensive set of features. Ideal for employees who spend much of their time on the phone and require high accessibility.

**Professional:** Dedicated line designed with all the features to meet the needs of most businesses.

**Smart Number:** Dedicated line ideal for mobile workers, telecommuters or employees who prefer to use their mobile phone rather than a desktop phone.

**Basic:** Dedicated line with limited features. Ideal for lobby phones and other common areas.

### Customize Your Service with Add-ons

- Mobility Complete
- Auto Attendant
- Authorization Codes (included)
- Music on Hold (included)
- Hunt Group
- Call Park/Pickup (included)
- Instant Conference
- Anywhere Feature Control (included)
- Dial-in Feature Control (included)
- Virtual Number
- Series Completion (included)
- Audio Conferencing

(included) means the feature comes standard on all plans

| ENTERPRISE FEATURES  | EXECUTIVE | PROFESSIONAL | BASIC | SMART # |
|--|-----------|--------------|-------|---------|
| Anonymous Call Rejection                                     | •         | •            |       | •       |
| Anywhere   | •         |              |       | •       |
| Barge In Exempt  | •         |              |       |         |
| Busy Lamp  | •         |              |       |         |
| Call Block   | •         |              |       | •       |
| Call Control Tool Bar  | •         | •            |       |         |
| Call Forward: Always, Busy Line, Don't Answer, Not Reachable | •         | •            |       |         |
| Call Forward Selective                                       | •         |              |       |         |
| Call Notify  | •         |              |       |         |
| Call Logs  | •         | •            | •     | •       |
| Call Hold, Call Return, Call Transfer                        | •         | •            |       |         |
| Call Waiting   | •         | •            | •     | •       |
| Caller ID w/Delivery Blocking)                               | •         | •            | •     | •       |
| Client Call Control  | •         | •            | •     | •       |
| Directed Call Pick-Up (w/Barge In)                           | •         |              |       |         |
| Do Not Disturb   | •         | •            |       | •       |
| Find-Me / Follow-Me  | •         |              |       | •       |
| Last Number Redial   | •         | •            |       |         |
| Message Waiting Indicator                                    | •         | •            |       |         |
| Multiple Call Arrangement                                    | •         |              |       |         |
| N-Way Calling  | •         |              |       |         |
| Priority Alert   | •         |              |       |         |
| Privacy  | •         | •            | •     | •       |
| Push-To-Talk   | •         |              |       |         |
| Receptionist Dashboard                                       | •         |              |       |         |
| Selective Call Acceptance                                    | •         |              |       |         |
| Shared Call Appearance                                       | •         |              |       |         |
| Speed Dial   | •         |              |       |         |
| 3-Way Calling  | •         | •            |       |         |
| Voice mail and Voice mail to Email                           | •         | •            |       | •       |

• Included Feature

• Optional Feature

## WHY CONTERRA?



**Our People**



**Customization**



**Flexibility**



**Scalability**



**Reliability**

Are you ready to experience a high-bandwidth, reliable network that's balanced with security and privacy?  
Contact us today at 877-365-6701 to speak with a sales representative.

[WWW.CONTERRA.COM](http://WWW.CONTERRA.COM)